



The Season of Giving

As the holiday season approaches and the air turns crisp, we're reminded that this truly is the season of giving. It's a time for gratitude, generosity and looking out for one another—and at NorVal Electric, that's something we take to heart year-round.

You've probably heard us talk about our concern for community. It's not just a nice phrase—it's one of the core principles that makes electric cooperatives like ours different from other utilities. We're not just here to keep the lights on (though of course, we're always working hard to do that). We're here to make life better for the people we serve—our members, our neighbors and our friends. Over the years, we've faced challenges together, and every time, our co-op family has stepped up. We've come together to support those in need, to keep our community strong and to build something better for the future. That spirit of generosity is never more evident than during the holiday season. For example, our scholarship programs are designed to support the dependents of our cooperative members. Thanks to the generosity and continued support of members like you, we're able to award local students with financial

assistance to pursue their education at colleges, universities, and trade schools. We take great pride in knowing that, through these scholarships, we are investing in the future workforce and leaders of our community—helping to strengthen and sustain the place we all call home.

We're also proud to support local students through the Youth Tour program, which gives some of our community's brightest young people the opportunity to travel to Washington, D.C. There, they experience democracy in action, meet with elected officials, and gain a deeper understanding of how our nation works—all while being inspired to dream big about their own futures. We believe that's one of the most meaningful ways to give back: by investing in tomorrow's leaders. Through both our Scholarship and Youth Tour programs, NorVal remains committed to helping the youth of our local communities grow into engaged, knowledgeable, and community-minded individuals who carry strong values and a lasting connection to the place they call home.

We also care deeply about safety, and invite schools throughout the communities we serve to our Co-op, holding demonstrations and teaching

folks of all ages how to stay safe around electricity. We believe knowledge is a gift too—and we love sharing it.

You'll also find our team out in the community beyond work—coaching youth sports, volunteering at local events, serving on non-profit boards, and partnering with our Chamber of Commerce to keep our local economy strong. When you're part of a co-op, giving back isn't a requirement—it's just what you do.

While the holiday season is a festive time, we understand these can be tough times for many. If you need advice on saving energy to reduce your energy bills, want to explore payment plan options, or you simply have questions—please don't hesitate to reach out. We're here to help, not just during the holiday season, but all year long. At NorVal Electric, we believe concern for community is more than a value—it's the heart of who we are. During this season of giving, we're especially grateful to be part of such a caring, generous community.

All of us at NorVal Electric send our warmest wishes for a joyful, safe, and bright holiday season to you and your loved ones.



WE WILL BE
CLOSED
FOR
Veteran's Day & Thanksgiving
NOVEMBER 11TH & 27TH



High school sophomores and juniors—don't miss this free opportunity!

Travel to Washington, D.C. to explore our nation's history, learn about the impact of electric cooperatives, tour national monuments, and meet with elected representatives.

Applications are available on our website or at the NorVal Electric office.

Completed applications are due December 5, 2025.

UTILITY SCAMS TIP

SCAMMERS WILL TRY ANYTHING TO PRESSURE CUSTOMERS INTO PROVIDING THEIR PERSONAL INFORMATION. IF YOU ARE EVER ASKED TO PAY YOUR UTILITY BILL THROUGH A THIRD-PARTY TRANSACTION APP SUCH AS CASH APP OR VENMO, IT'S A SCAM. REMEMBER, UTILITIES WILL NEVER REQUEST A PAYMENT THROUGH A THIRD-PARTY APP. ALWAYS USE AUTHORIZED PAYMENT METHODS WHEN PAYING YOUR UTILITY BILLS.



NICK'S NOTES

NICK DULANEY – LINE SUPERINTENDENT

As the "burr" months arrive, we want to remind our members that plugging in your vehicles can increase your electricity bills. Block heaters typically consume between 400 and 1,500 watts, depending on your vehicle type and engine size. For many members, this could mean an added \$15 to \$75 per month on winter electric bills. Block heaters draw a constant amount of power whenever they're plugged in. The colder the temperatures, the longer the heating periods required. However, most engines reach maximum benefit from block heating within 2–4 hours. Running them longer adds little additional warmth while continuing to use the same amount of electricity.

To help manage costs, we recommend using digital programmable timers to control when your block heater turns on. This ensures your vehicle is warmed efficiently without wasting energy. While they do add to your electric bill, block heaters are a worthwhile investment. They allow for faster oil circulation, reduce cold-start fuel dilution, and extend the life of your vehicle's engine. We simply want our members to be aware of how much power they consume and how to use them wisely this winter.

REMINDER

As the temperatures drop, NorVal Electric would like to remind our members to make sure your heat meters are turned ON. It's a simple step that helps you keep energy costs down while staying warm all winter long!

CONNECT WITH YOUR CO-OP

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**NorVal Electric
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