



NorVal News

October 2022

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NorVal Electric Cooperative Directors

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District 4 **Chris Christensen** 364-2367
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District 6 **Ron Reddig** **President** 392-5257
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Your Touchstone Energy® Cooperative 
This institution is an equal opportunity provider and employer.

LIHEAP begins October 1st

- Are you struggling to make ends meet?
- Have you heard of Low Income Energy Assistance Program (LIHEAP)?

It may help pay a portion of your heating bills this winter!

For registration and inquiries :

www.aemt.org
1(800)227-0703 OR 377-3564
2030 N. Merrill Ave
PO Box 1309
Glendive, MT 59330

Celebrating Membership

October is National Co-op Month.

Fall is a busy time, and October is a particularly eventful month with school, community and sports activities in full swing. It's also when all cooperatives celebrate National Co-op Month.

When I say NorVal Electric celebrates Co-op Month, it really means we are celebrating you! After all, our co-op wouldn't exist without you, our members.

Our core business purpose is to serve as your electricity provider, but the larger mission of the co-op is to help make our corner of the world a better place. "Concern for community" is one of seven guiding principles that all co-ops share. Similar to how our wires run through our service territory, our concern for community flows through all of our decisions--because being a co-op means being a responsible partner and good neighbor.


NorVal works to help our community thrive through initiatives led by our employees and local board that's comprised of neighbors who live right here in our community. Since we're local, we understand our community's unique needs and strive to help meet them.

We're proud to support local youth through our Youth Tour and scholarship programs. We partner with and support area foodbanks and other charitable organizations.

The word "cooperative" is close to "cooperation," meaning people working together towards a common goal--mutually benefitting one another and the larger community. That's the essence of the cooperative spirit. Our employees and member-elected board members are invested in the community in which they live and serve.

Above all, as a co-op we put our members' priorities first. As your trusted energy partner, we know that saving energy and money is important to you. That's why we have numerous programs we team up with to help, including Fort Peck Tribes, Fort Peck Housing Authority and LIHEAP.

We want to empower you to manage energy use at home. If you haven't already, we encourage you take a moment to look at SmartHub linked on our website (norval.coop). Through the Smarthub, you can conveniently monitor and manage your energy use. And we're of course here to help, so give us a call if you have questions about your energy bills.

NorVal Electric is continuously examining ways to operate more efficiently while continuing to provide the highest level of friendly, reliable service you expect and deserve. After all, we're your local co-op. We were built by the members we serve! 



Get a Flu Shot

Flu Shot Clinic:

Date: October 11

Time: 9-10

**Place: NorVal Electric's
Opheim Office
75 Main Street**

Manager's Update

By Craig Herbert,
General Manager

I hope everyone had a good and safe harvest. I also hope everyone is enjoying the cooler weather and is starting to prepare for what is coming.

As far NorVal is concerned, we are still moving forward but at a slower rate because of material availability. The material availability, and pricing have not changed from the last letter. We are still struggling to either rebuild existing lines and install new services.

As everyone has seen, the cost of living has been steadily rising. This is the same for NorVal. We were informed all our association dues are going to increase to cover operating costs.

Our wholesale power supplier is going through a formal rate increase. This increase will go into effect January 1, 2023. The reason for the increase is the cost of materials and the drought that is hitting this area. When in drought, the supplier has to go to the open market to purchase power for us. At times, the cost of this power is very expensive.

With that said we are seriously looking at having a rate increase during the fourth quarter of this year, as well.

We will continue to monitor all the processes that effect NorVal and will keep you informed. Right now, we will be giving more information out at the Annual Meeting. If you have any questions or concerns regarding the rate increase or what is going on with our supply chain, please come to the meeting. We will try to answer and address all of your concerns. The Board and I are trying to work diligently in order to stay ahead of things that are so unknown right now. 🙏



Nick's Notes

By Nick Dulaney,
Line Superintendent

I hope everyone's fall is off to a great start!

The crews are trying to finish up all of the projects from this summer before the snow flies. We have been working on moving services from overhead to underground, along with improvements to our system.

With construction season winding down, the crews will also be starting to clear our right-of-way areas again. We try to be proactive in our slower time, so we can focus on installing anything new that comes to us starting in the new year.

Recently, we have been having issues with our meters reporting accurately, which has caused headaches for both our operations and our billing side. After many phone calls and meetings with both our software and engineering teams, we have decided the best move to make will be upgrading those meters in the near future. With winter coming, we will be working diligently at getting our system back to a place where we can rely on its accuracy.

Just a reminder to all of our irrigation members, we will be disconnecting all irrigations within the next few weeks. 🙏



Know what's below.
Call before you dig.

MEMBER APPRECIATION MONTH

Come to the Glasgow Office to celebrate Co-op Month with us!

October

6

Cookies, Cider, & Coffee
2-4pm

October

27

Annual Meeting
4:30pm @ Glasgow Civic Center

October

14

S'more Goodie Bags
2-4pm

October

31

Trick or Treat
2-4pm

October

21

Kids Craft Bags
2-4pm

**You have a chance to win a \$30 Bill
Credit every week!**
Check Facebook for more information.