

NorVal News

September 2023

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NorVal Electric Cooperative Directors

- District 1 Kevin Nelson 724-3202
- District 2 Sam Gundermann 724-3405
- District 3 Rick Molvig Vice Pres 367-5328
- District 4 Chris Christensen 364-2367
- District 5 Rick Stahl 762-7162
- District 6 Ron Reddig President 392-7925

District 7 Rocky Kittleson S/T 263-1510

Your Touchstone Energy® Cooperative XXX This institution is an equal opportunity provider and employer.





Bring in your unopened and unexpired food products to the Annual Meeting to receive a

\$10 bill credit

You're More Than a Customer

Author Anthony J. D'Angelo observed that, "Without a sense of caring, there can be no sense of community."

To a large degree, this reflects NorVal Electric's philosophy toward our consumer-members and the broader service territory that we serve. As a cooperative, we have a different "bottom line." While our priority is always to provide reliable and safe energy, there is another equally important part of this equation. Your well-being and that of the larger community that we serve are of paramount concern.

To us, you are not just a customer; you are a member of our co-op and without you, we would not exist.

In 1947, NorVal Electric was founded to fulfill a vital need in our community that would not have otherwise been met. Concerned local leaders came together to build this co-op and bring electricity where there was none.

At that time, members of the community understood we were different because they likely knew someone who helped to create NorVal Electric. For most people, our founding and its circumstances have been long forgotten. Over time, folks in the community may have come to think of us as simply another energy provider, but we are not. We are a co-op that is constantly evolving to meet the needs of the communities we serve, and we are able to do this because of members like you.

Since our inception, we have sought feedback and engagement from you and that of the larger community to guide our long-term decisions. This is why we hold annual meetings and other events, such as member appreciation days throughout the month of October leading up to the Annual Meeting. We host events like this to engage with you and obtain your feedback.

We strive to find new ways to help you use energy more efficiently. We're always looking to explore more options that will help you manage your energy use. You can do this by keeping track of your usage on SmartHub and checking our website and Facebook for energy efficiency tips. In short, we are always seeking to keep pace with the changing energy environment, evolving technology and shifting consumer expectations.

NorVal Electric members help guide important co-op decisions that improve and enrich the community. We value the perspective of our board members, who are members of the co-op and community – just like you.

As a local business, we have a stake in the community. That's why we support local organizations such as 4H clubs, the Valley County Food Bank, local school functions and local fairs. When you support these efforts, you are supporting the community and making it a better place for everyone.

While the times may have changed, our mission and outlook have not. We view our role as a catalyst for good. Working together, we can accomplish great things for our community now and in the future.



I THEAP BEGINS OCTOBER 1

ARE YOU STRUGGLING TO MAKE ENDS MEET? HAVE YOU HEARD OF LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (ITHEAP)? IT MAY HELP PAY A PORTION OF YOUR HEATING BILLS THIS WINTER

FOR REGISTRATION AND INQUIRIES VISIT WWW. AEMT. ORG OR CALL 1-800-227-0703 OR 406-377-3564 OR BY MAIL AT PO BOX 1309 GLENDIVE, MT 59330

Nick's Notes By Nick Dulaney, Line Superintendent

In late July we had a few powerful storms with a lot of lightning roll through our system causing outages from Wolf Point to Hinsdale. Cody and his crew worked tirelessly overnight in an effort to restore power, then a few of the crew members took over in the morning while those overnighters got some rest. The next morning we had a full crew working to find and restore the last of the storm's outages.

The crews are in the final stages of the Copenhaver overhead to underground conversion by Vandalia. Now, we are hurrying to finish any jobs we can before the snow flies.

Before we know it, the trees will be losing their leaves, which means it is time for us to start the work of clearing our right-of-ways of trees. We will also start the planning process for our 2024 Know what's below. construction season.



Call before you dig.



CELEBRATE CO-OP MONTH IN OCTOBER!

MOVIE NIGHT:

WEEK FOR A CHANCE TO WIN A **\$30 BILL CREDIT!**

GRAB A MOVIE VOUCHER FOR VALLEY CINEMAS! 7-5PM

SOUP BAR COME IN FOR A HOT BOWL OF SOUP!

11-2PM



ANNUAL **MEETING:**

OPHEIM HIGH SCHOOL -REGISTRATION 4:30 **-DINNER 5:30** -MEETING 6:30

FOR A CHANCE TO WIN

A \$50 BILL CREDIT!

DONUT DAY: GRAB A SWEET TREAT

AND A CUP OF **COFFEE OR CIDER** 2-4PM

TRICK-OR-TREAT:

BRING THE KIDDOS IN FOR GOODIES! 3:30-5:30PM

ALL MONTH LONG COME IN OR COMMENT **ON FACEBOOK TO GUESS HOW MANY** CANDIES ARE IN THE JAR

CHECK FACEBOOK TO **SEE WHC** WEEK