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A Touchstone Energy® Cooperative   
*This institution is an equal opportunity provider and employer.*

### Operating Report

Year to Date	April 2020	April 2021
Total Meters	3,452	3,431
Kwh Sold	18,463,054	18,101,927
Revenue	2,600,664	2,561,663
Total Expenses	2,466,882	2,332,914
Operating Margins	133,782	228,749




## Suds and Savings

**Your clothes washer and dryer account for a significant portion of energy consumption from major appliances, and let's face it—laundry is no one's favorite chore. Make the most of your laundry energy use! There are several easy ways you can save energy (and money) in the laundry room. The Department of Energy recommends the following tips for saving on suds:**



1. Wash with cold water. Switching from warm water to cold water can cut one load's energy use by more than half, and by using a cold-water detergent, you can still achieve that brilliant clean you'd normally get from washing in warm water.
2. Wash full loads when possible. Your washing machine will use the same amount of energy no matter the size of the clothes load, so fill it up if you can.
3. Use the high-speed or extended spin cycle in the washer. This setting will remove more moisture before drying, reducing your drying time and the extra wear on clothing.
4. Dry heavier cottons separately. Loads will dry faster and more evenly if you separate heavier cottons like linens and towels from your lightweight clothing.
5. Make use of the "cool down" cycle. If your dryer has this cycle option, you can save energy because the clothes will finish drying with the remaining heat in the dryer.
6. Use dryer balls. Dryer balls, usually wool or rubber, will help keep clothes

separated for faster drying, and they can help reduce static, so you can eliminate dryer sheets.

7. Use lower heat settings to dry clothing. Regardless of drying time, you'll still use less energy.
8. Switch loads while the dryer is warm. This allows you to take advantage of the remaining heat from the previous cycle.
9. Clean the lint filter after each drying cycle. If you use dryer sheets, remember to scrub the filter once a month with a toothbrush to remove excess buildup.
10. Purchase ENERGY STAR®-rated washers and dryers. When it's time to purchase a new washer or dryer, look for the ENERGY STAR® label. New washers and dryers that receive the ENERGY STAR® rating use about 20% less energy than conventional models. 





## We're Ready for Storm Season. Are You?

Now that summer is in full swing there are more opportunities to be outdoors and enjoy the warmer weather. Summertime brings many favorite activities like cooking out with family and friends, afternoons on the water and simply slowing down a bit to enjoy life.

But summer months also make conditions right for dangerous storms. These potential weather events can cause destruction to our electrical system, but we want you to know that NorVal Electric crews are ready and standing by to respond should power outages occur in our area.

When major storms knock out power, our line crews take all necessary precautions before they get to work on any downed lines. We would encourage you to also practice safety and preparedness to protect your family during major storms and outages.

The Federal Emergency Management Agency recommends the items below

### Storm Ready Checklist

- **Stock your pantry with a three-day supply of non-perishable food, such as canned goods, energy bars, peanut butter, powdered milk, instant coffee, water and other essentials (i.e., diapers and toiletries).**
- **Confirm that you have adequate sanitation and hygiene supplies including towelettes, soap and hand sanitizer.**
- **Ensure your First Aid kit is stocked with pain relievers, bandages and other medical essentials, and make sure your prescriptions are current.**
- **Set aside basic household items you will need, including flashlights, batteries, a manual can opener and portable, battery-powered radio or TV.**
- **Organize emergency supplies so they are easily accessible in one location.**

as a starting point for storm and disaster preparedness, but you can visit [www.ready.gov](http://www.ready.gov) for additional resources.

In the event of a prolonged power outage, turn off major appliances, TVs, computers and other sensitive electronics. This will help avert damage from a power surge, and will also help prevent overloading the circuits during power restoration. That said, do leave one light on so you will know when power is restored. If you plan to use a small generator, make sure it's rated to handle the amount of power you will need, and always review the manufacturer's instructions to operate it safely.

Listen to local news or a NOAA Weather Radio for storm and emergency information, and check NorVal Electric's Facebook for power restoration updates.

After the storm, avoid downed power lines and walking through flooded areas where power lines could be submerged. Allow ample room for utility crews to safely perform their jobs, including on your property.

Advance planning for severe storms or other emergencies can reduce stress and anxiety caused by the weather event and can lessen the impact of the storm's effects. Sign up for NOAA emergency alerts and warnings, and check our Facebook page to stay abreast of power restoration efforts and other important co-op news and information.

We hope we don't experience severe storms this summer, but we can never predict Mother Nature's plans. At NorVal Electric, we recommend that you act today because there is power in planning. From our co-op family to yours, we hope you have a safe and wonderful summer. 🙌



**Know what's below.  
Call before you dig.**

## Nick's Notes

**By Nick Dulaney  
Line Superintendent**

We are gearing up to start replacing some of our aged underground primary line South of Frazer. We have a couple miles of single-phase line that has given us quite a few problems with unplanned outages in the past years. The new line will be installed in the same area and will be upgraded in conductor size to be able to feed any future growth.

After this project we are planning to work on an overhead to underground single-phase conversion along the Fuhrman Road. This is a line that has given us issues due to the longer span lengths, aged poles and older obsolete conductors.

After this we will hopefully be moving North of this job to our Baylor Road three phase underground replacement. This project consists of replacing around two and a half miles of older three phase underground line. With the new route of this line, it will allow us to pick up additional meters and abandon the longer line they are currently using.

With the long lead times on some of our overhead material this year I am hoping things pan out to get all of our underground work completed and wait for some of our overhead material to come in later this summer. This will keep the crews busy working on our overhead reconductor and pole change outs through the Fall. I hope everyone has a nice summer! 🙌