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#### **NorVal Electric Cooperative Directors**

District 1	Kevin Nelson 724-3202
District 2	Sam Gundermann 724-3405
District 3	Rick Molvig Vice Pres. 367-5328
District 4	Chris Christensen 364-2367
District 5	
District 6	Ron Reddig <b>President</b> 392-5257
District 7	Rocky Kittleson <b>S/T</b> 367-5366
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A Touchstone Energy<sup>®</sup> Cooperative X



#### Welcome to NorVal!

Tori Koski has joined the NorVal Electric Cooperative family as the Accounts Payable and Communication Specialist. She was born and raised in Minot, ND, and joined her husband, Dillon, in Glasgow two and a half years ago. Tori also loves being creative behind the camera between family photos and the beautiful landscapes Montana offers. One thing Tori is looking forward to most in her position is getting to know the members of NorVal Electric and creating unique relationships with them. *(i)* 

## **Top Five Reasons Why We Love Serving the NorVal Co-op Members**

FEB 2022

February may be the shortest month, but it's packed with special observances like Presidents' Day, Black History Month, and Valentine's Day, in addition to a host of unofficial "national" days you've probably never heard of like "National Tater Tot Day." But they all have something in common. They were created to draw attention to a particular issue or theme.

Valentine's Day may seem like an observance created by a greeting card company, but over time, it's become a widely celebrated day generating millions of dollars spent on flowers, candy, and of course, greeting cards professing our love. But Valentine's Day isn't just for the lovebirds. It's also the perfect time to let our friends, family, co-workers, and other special people in our lives know we care about them—with or without a store-bought greeting card.

So, in that vein, we've created our list of top five reasons why we love serving you, the members of NorVal Electric Cooperative.

1. We love serving our members because the co-op wouldn't exist

without you. Our purpose is to provide you with reliable, responsible, and safe electricity. Simply put, NorVal exists to serve you. That's why we were formed in 2009 —to bring power to our local area when for-profit utilities would not.

2. You enable us to complete our mission by supporting our efforts to give back. A major part of our mission is to serve our community and look after the greater good. With your assistance, we're able to help the most vulnerable members of our community through food and toy drives and programs like LIHEAP/ARPA that help local families pay their energy bills when times are tough.

**3. Members of our co-op also serve on the board of directors.** They guide setting co-op priorities and help make big decisions. Because our board members live in the area, they're able to serve as the pulse of the larger community and identify immediate or long-term needs. The broader co-op membership provides helpful input through their vote on director elections and by weighing in on co-op and community issues.

4. You help us get it right. NorVal members are great about keeping us in the know. We do our best to avoid power outages, but Mother Nature can occasionally throw us a curveball. Our members are quick to report any power disruptions and are patient as our crews work to safely restore power. We know outages are frustrating, and your support as we work through storms means so much to our employees. We also appreciate your feedback on co-op programs and services like Facebook. Your opinions are critical for the co-op's success and we thank you for that.

5. You and other NorVal Electric members make up the community we

serve —and for us, it's all about community. Our employees live and work here too and care about our community the same way you do. We're invested and work to help it thrive. That's why NorVal donates to local charities, schools, Valley County Pool, Fort Peck Theatre, and scholarship funds. It's also why we invest in economic development, and why you'll see our employees volunteering at local schools and other charitable and community endeavors.

As a co-op, our mission is to enhance the quality of life in our community and look after its long-term interests. We love serving our members and our local community. Just like each of you, we want to see it continue to thrive. 👔



# Our Office Will be Closed Monday, February 21

in observance of President's Day

# Energy Efficiency Tip of the Month

About 30% of a home's heating energy is lost through inefficient windows. Caulk and weatherstrip all windows to seal air leaks.

When running your home heating system, lock all operable windows to ensure the tightest seal possible.

Source: Dept. of Energy

# **Farewell Wishes**



## Scott St. John

After 15 years with the Co-op, Scott St. John has decided to farm full time. He was working for Northern Electric when it merged with Valley Electric in 2009. He served in several positions while the merger was taking place and helped the process run as smoothly as possible He has always been willing to help NorVal whenever needed and will be sorely missed. We wish Scott all the best in his future endeavors! *(\**)

### **Gary Meyer**

Gary Meyer has decided to retire from the Board of Directors. He served as a director for South Vallev County for 15 years. While as a director, he represented NorVal on the MECA Education and Training Committee, which is responsible for selecting appropriate training and education opportunities for both directors throughout the state, as well as management, union and non-union employees alike. Gary was also on the NorVal Scholarship Committee and will continue to participate in the years to come. We wish Gary all the best. 🛞



## Nick's Notes By Nick Dulaney, Line Superintendent

2022 is off to a strong start! Our annual inventory is complete, and we have started our annual project to read meters across our service territory. By physically reading meters in the field each year, we are able to validate meter information and detect any potential billing errors, and resolve any discrepancies quickly. We are also able

discrepancies quickly. We are also able to perform a yearly line patrol of our entire system.

Additionally, we are continuing to trim trees across our system, clearing any potential tree problems that might be in our Right-of-ways.

Idle service retirements are ongoing, and we are continuing to identify any additional locations that are abandoned or no longer in use, that can be retired from our system. (i)



**Call** before you dig.